

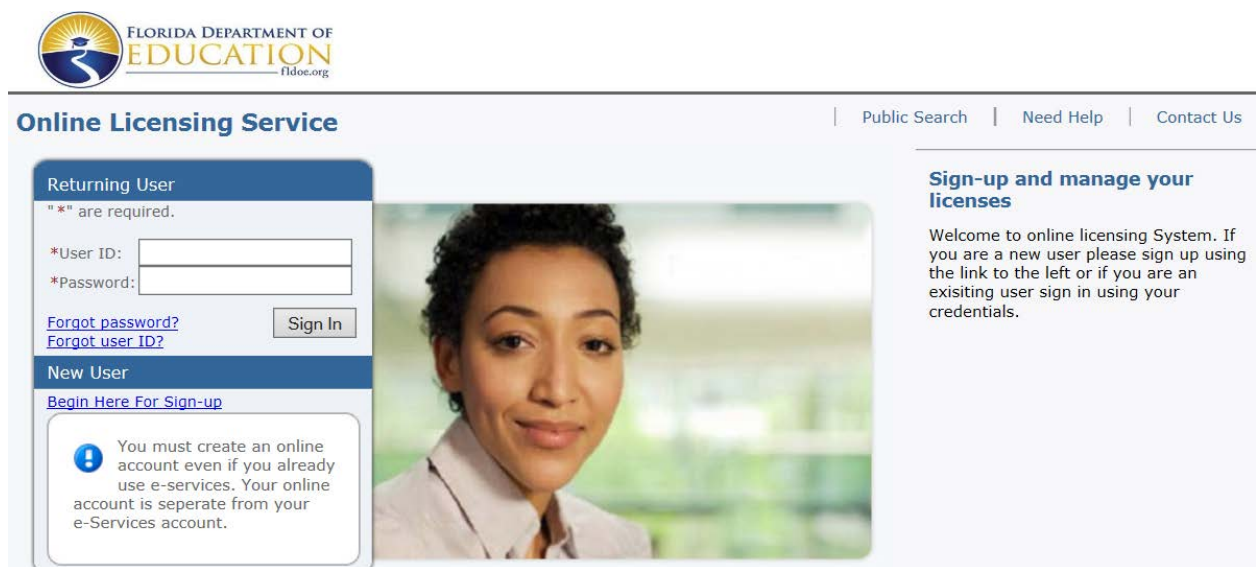
Creating an Educator Account and Onboarding

Because the Bureau of Educator Certification has launched a new online application system those who have applied online in the past—or those who wish to submit an application for certification for the first time— must complete this process.

- Information required to set up an account:
 - Name
 - Valid Email address
- Information required to onboard an existing online account
 - Date of Birth
 - Social Security Number

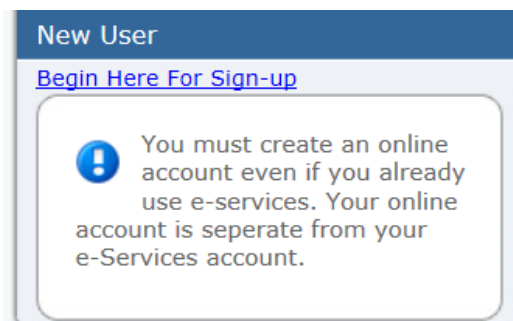
❖ New Account Setup and Initial Onboarding Process

1. Access the online certification website at <https://flcertify.fldoe.org/datamart/login.do>



The screenshot shows the Florida Department of Education's Online Licensing Service login page. At the top left is the Florida Department of Education logo with the text "FLORIDA DEPARTMENT OF EDUCATION fldoe.org". The page title is "Online Licensing Service". On the right, there are links for "Public Search", "Need Help", and "Contact Us". The main content area is divided into two sections: "Returning User" and "New User". The "Returning User" section includes a note that asterisks are required, input fields for "User ID" and "Password", and a "Sign In" button. Below these are links for "Forgot password?" and "Forgot user ID?". The "New User" section features a blue header and a prominent blue link: "Begin Here For Sign-up". A large image of a woman's face is positioned to the right of the login forms. On the far right, a "Sign-up and manage your licenses" section contains a welcome message: "Welcome to online licensing System. If you are a new user please sign up using the link to the left or if you are an existing user sign in using your credentials."

2. You must click the link under New User – **“Begin Here for Sign Up”**.



This is a close-up of the "New User" section from the screenshot. It shows a blue header with the text "New User". Below the header is a blue link that reads "Begin Here For Sign-up". Underneath the link is a white box with a blue border containing a blue exclamation mark icon and the text: "You must create an online account even if you already use e-services. Your online account is separate from your e-Services account."

3. You must complete all of the required fields for user registration and then click **“Next”**. We highly recommend that you check the **“use email address as user id”** box and that you click **“Yes”** for email communication. You are able, however, to choose the user id that you prefer. The department will now issue all correspondence via email.

[Update Profile](#) | [Logoff](#) | [Contact Us](#)

User Registration

Enter your details and press "Next".
Press "Previous" to return to the previous screen.
Press "Cancel" to cancel this registration and return to the main menu.

Account Owner Contact Information

* First Name:

Second Name:

* Last Name:

Account Login

* Email: (e.g. name@domain.com)

* Confirm Email:

Use email address as user id:

* User ID:

Password Recovery (In case you forget your password, you will be required to answer this question to obtain a new temporary password.)

* Secret Question:

* Secret Answer:

Communication

Email Communication: Yes No

[Next](#) [Cancel](#)

4. After clicking **“Next”** you will preview registration details. Click **“Save”** to continue the registration process. Click **“Edit”** if you must correct any of the entries displayed.

[Update Profile](#) | [Logoff](#) | [Contact Us](#)

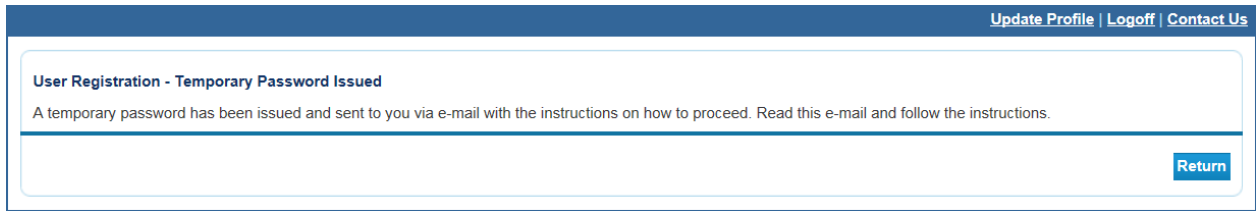
Preview Registration

Press "Save" to save the registration.
Press "Edit" to modify your registration details.
Press "Cancel" to cancel this registration and return to the main menu.

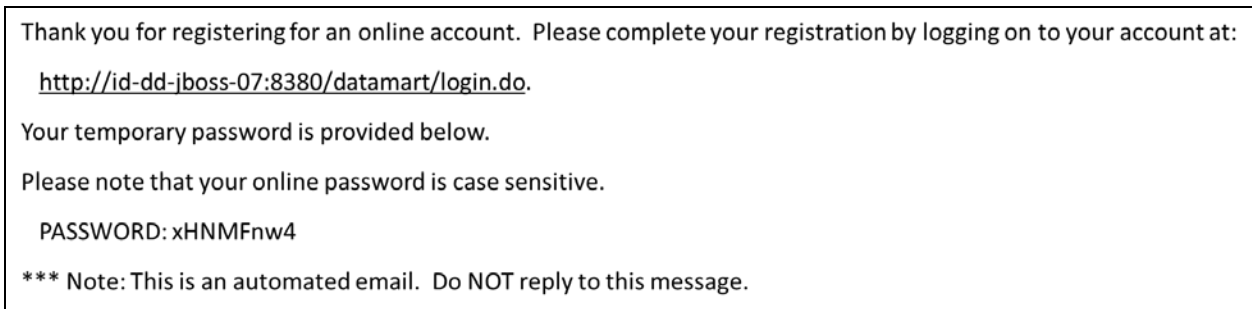
First Name:	<input type="text"/>
Second Name:	
Last Name:	aarons
Email:	aaronsh@mailinator.com
UserId:	aaronsh@mailinator.com
Secret Question:	Where were you born?
Secret Answer:	San Diego
Email Communication:	Yes

[Save](#) [Edit](#) [Cancel](#)

- You will receive a confirmation email at the address you provided that will include a temporary password. Click **“Return”** to be redirected to the login page. You will then have to log in using the user id that you created and the temporary password that was emailed to you.



- The email issued from the system will provide the Temporary Password. An example of part of that email is shown below:



- Once you have clicked **“Return”** you will be taken back to the log in page at <https://flcertify.fldoe.org/> you will need to enter your User ID and the temporary password provided to you and then click **“Sign In”**.



Online Licensing Service

Public Search | Need Help | Contact Us

Returning User

"*" are required.

*User ID:


*Password:

[Forgot password?](#)

[Forgot user ID?](#)

New User

[Begin Here For Sign-up](#)

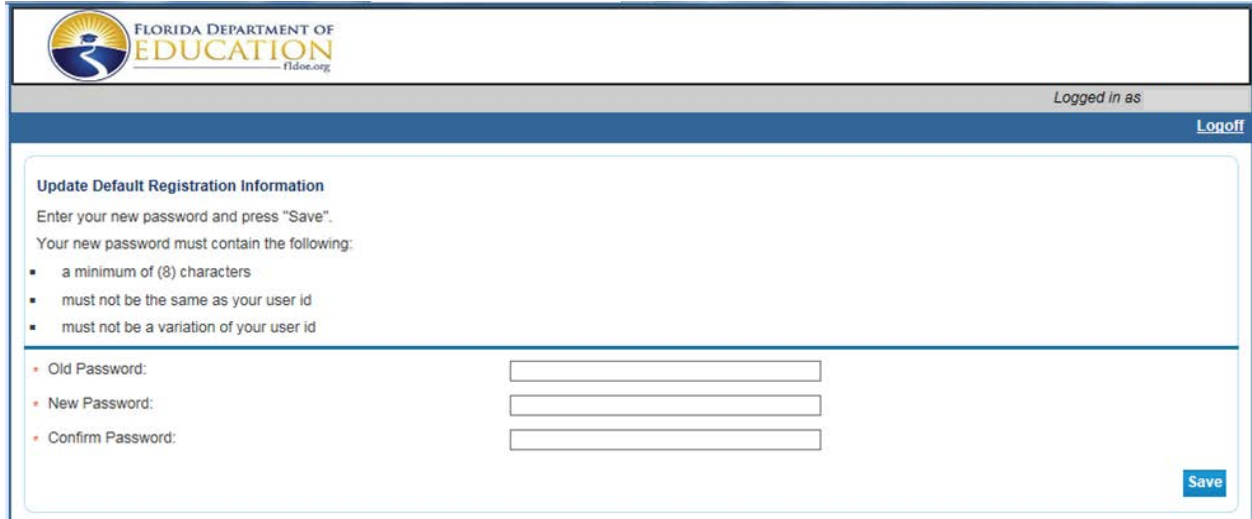
 You must create an online account even if you already use e-services. Your online account is separate from your e-Services account.



Sign-up and manage your licenses

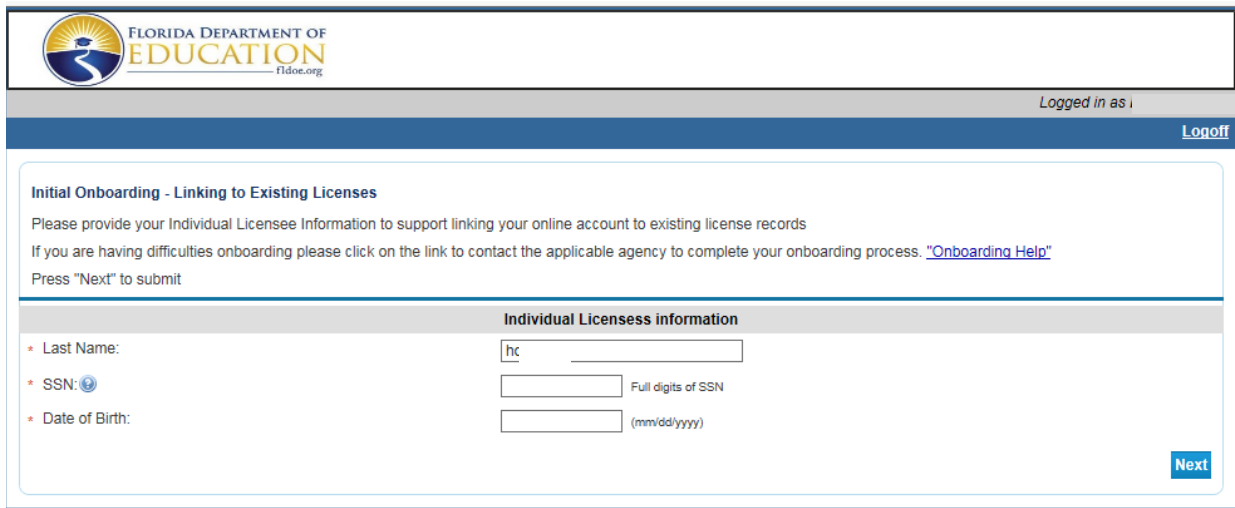
Welcome to online licensing System. If you are a new user please sign up using the link to the left or if you are an existing user sign in using your credentials.

8. Once you have logged in you will be prompted to change your password. Enter the temporary password provided as the “old password” and then enter your new password and confirm that password. You must click “**Save**” to proceed to initial onboarding.



The screenshot shows the Florida Department of Education website header with the logo and the text "FLORIDA DEPARTMENT OF EDUCATION fldoe.org". Below the header, it says "Logged in as" followed by a "Logoff" link. The main content area is titled "Update Default Registration Information" and contains the following text: "Enter your new password and press 'Save'." and "Your new password must contain the following:" followed by a bulleted list: "a minimum of (8) characters", "must not be the same as your user id", and "must not be a variation of your user id". Below the list are three input fields labeled "Old Password:", "New Password:", and "Confirm Password:". A blue "Save" button is located in the bottom right corner of the form area.

9. You will be taken to the following screen. The last name is automatically populated. **Do not make any updates to the name shown in the last name field. If your name has changed since you last applied, you must update that information in an application.** You must make sure to enter your social security number and date of birth. Click “**Next**” to continue.



The screenshot shows the Florida Department of Education website header with the logo and the text "FLORIDA DEPARTMENT OF EDUCATION fldoe.org". Below the header, it says "Logged in as" followed by a "Logoff" link. The main content area is titled "Initial Onboarding - Linking to Existing Licenses" and contains the following text: "Please provide your Individual Licensee Information to support linking your online account to existing license records" and "If you are having difficulties onboarding please click on the link to contact the applicable agency to complete your onboarding process. ['Onboarding Help'](#)". Below this text is the instruction "Press 'Next' to submit". The form area is titled "Individual Licensee information" and contains three input fields: "Last Name:" with the value "hc", "SSN:" with a dropdown arrow and the text "Full digits of SSN", and "Date of Birth:" with the text "(mm/dd/yyyy)". A blue "Next" button is located in the bottom right corner of the form area.

After you click “**next**” the system will search for existing licenses. You will see one of the following screens:

10. You will see “**Initial Onboarding – No Matching License Found**” if the system was not able to match the information you entered to a file in our system. Click “**Next**” to continue on to the Quick Start Menu to view the information on file and/or begin a new application.

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Logged in as i [Logoff](#)

Initial Onboarding - No matching License Found

No licenses were found which matched the provided values

If you are having difficulties onboarding please click on the link to contact the applicable agency to complete your onboarding process. ["Onboarding Help"](#)

Click on "Previous" to re-enter your matching criteria and search again for matching licenses

Click on "Next" to accept no matches found is your expected result

[Previous](#) [Next](#)

11. You will see “**Initial Onboarding –Matching License Results**” if your information is found. Your name will be listed, your License Types (Educator Certification, Athletic Coaching, etc.) will be shown, as will your License Status and your License number. Select “**I Confirm . . .**” and then click “**Next**”.

If you have never been issued a license and only held an Official Statement of Status of Eligibility, the license number will not be displayed. Only your name and “Indiv/Org Number” will be displayed along with the License Type that you applied for. You may contact our office to confirm that this record is yours if you would like, but there should be no issues if the SSN and date of birth were entered correctly on the previous screen.

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Logged in as hopper, i [Logoff](#)

Initial Onboarding - Matching License Results

Please review the resulting records below. Note an asterisk (*) next to the License Type, indicates that the License Type is not currently enabled for online transactions

If you are having difficulties onboarding please click on the link to contact the applicable agency to complete your onboarding process. ["Onboarding Help"](#)

Please select one of the radio button options below and click on "Next" to complete your registration

Name	Indv/Org Number	License Type	License Status	License Number
HOPPER, [redacted]	[redacted]	Educator Certification	Certified	[redacted]

Select one of the following:

confirm the above license(s) is/are associated with me

The above license(s) is/are not associated with me

[Next](#)

After you have completed the onboarding process you will be routed to the Quick Start Menu. If you see “Initial Onboarding – No Matching License Found” your Quick Start Menu will look like this:

The screenshot shows the Florida Department of Education's Quick Start Menu. At the top left is the logo with the text "FLORIDA DEPARTMENT OF EDUCATION" and "fldoe.org". On the top right, it says "Logged in as" followed by a user icon. Below that are links for "Update Profile", "Logoff", and "Contact Us". The main content area is titled "Quick Start Menu" and includes the instruction: "To start choose an option and you will return to this Quick Start menu after you have finished." On the right side, there is a "License Information" box that says "No License Information Available". The main menu has several sections: "Start a New Application" with a dropdown for "What are you applying for?" (currently showing "<Select Board>") and a "Choose Application" dropdown with a "Select" button; "Additional Activities" with three options: "Authorized Representative", "Add Licenses To Registration", and "View Exam Results", each with a "Select" button.

If you see “Initial Onboarding –Matching License Results” and confirm the information, your Quick Start Menu will be similar to the screen below. The page will show each License Type (Educator Certificate, Athletic Coaching, and/or Speech Language Impaired, or Exchange Teacher).

This screenshot shows the Florida Department of Education's Quick Start Menu with matching license information. The top navigation and logo are identical to the previous screenshot. The "License Information" box on the right now displays two entries: "License Number: #9" and "License Type: 5 Year Athletic Coaching" with a "Show Details" button; and "License Number: #9" and "License Type: 5 Year Renewable Professional" with a "Show Details" button. The "Quick Start Menu" section has been updated. The "Manage your license information" section shows two rows: "5 Year Athletic Coaching #9" with a "Choose Application" dropdown and "Select" button, and "5 Year Renewable Professional #9" with a "Choose Application" dropdown and "Select" button. The "Start a New Application" section remains the same. The "Additional Activities" section now includes "View Documents" with a search box and a "Select" button, along with "Authorized Representative", "Add Licenses To Registration", and "View Exam Results", each with a "Select" button.